

Owner's Name: \_\_\_\_\_

Year: \_\_\_\_\_

Pet's Name(s): \_\_\_\_\_

### Grooming Contract

By signing this contract, owners verify their pets are in good health (not sick) and current on Rabies, Distemper (DHLPP), and Bordetella (Kennel cough). You also verify that the Bordetella has been given within **the last 6 months**. Proof of these vaccines, including a Rabies certificate, must be provided. If it is discovered that vaccine information has been falsified and/or pet is discovered to not be current or ill Man's Best Friend Pet Resort (herein MBF) reserves the right to refuse and/or ban from future services at MBF.

Grooming procedures can sometimes be stressful, especially for a senior pet or pet(s) with health conditions, and can expose hidden medical problems and/or aggravate current problems during or after the groom. Therefore, senior pets and pets with health conditions, will be groomed for cleanliness and comfort, in styles that will not cause unnecessary stress to the pet. In the best interest of your pet this contract will give MBF permission to obtain immediate Veterinary treatment for your pet should it be deemed necessary by MBF. We will do our best to contact you first and to take your pet to its regular Veterinarian clinic. **It is agreed that all expenses for Veterinary care will be the responsibility of the pet's owner upon signing of this contract.**

MBF will not be held responsible for clipper burn, nicks, or cuts resulting from grooming of matted, neglected coats or irritation caused by removing coat from pets possessing mild to severe allergies. We reserve the right to charge additional fees for services we consider over and above the norm covered by our standard rates.

Owners must notify MBF if your pet bite(s), has bitten, or is aggressive to people, other pets, and/or specific grooming procedures. Muzzles may be used if necessary and are designed to provide the safest grooming experience to both your pet and the groomer. MBF reserves the right to refuse/stop services for pet(s) at any time before or during the grooming process if the pet shows signs of severe stress and/or aggression.

Owners are expected to pick up in a timely manner once the grooming is complete, unless previous arrangements have been made with MBF, such as boarding or daycare. Pet(s) that are not picked up within 2 hours of being notified of completion will be placed in Doggie Daycare (if pet is spayed/neutered and dog friendly) or in a run and owner will be charged a \$9 Doggie Daycare fee. Pet(s) that are not picked up before closing hours will be available to pick up the following day during regular hours and receive a \$30 boarding charge in addition their grooming and Doggie Daycare charges.

MBF requires all pets to be current on flea and tick prevention. If you believe your pet has flea and ticks, prompt and thorough action on YOUR part is required. If topical parasites are found during the pet(s) groom the appropriate sized Capstar will be given and charged for. If pet(s) continually come in

with topical parasites MBF reserves the right to refuse and/or ban from future services. MBF also has the right to refuse to bathe pet(s) who have received topical flea and tick prevention within the previous 48hrs, as this does not give the medication the appropriate amount of time needed to provide proper protection. MBF also advises to wait at least 48 hours after receiving a groom before applying flea and tick prevention to allow for the pet(s) natural oils to redistribute over the coat, providing for the optimal protection of the flea and tick treatment.

By accepting this contract, you (or your Agent) agree to hold Man's Best Friend Pet Resort, its owners, operators, and employees harmless from any damage, loss, or claim arising from any condition of the undersigned pet, either known or unknown to Man's Best Friend Pet Resort. It is also further understood and agreed the terms of this agreement can be changed at any time, without notice, and will overwrite any and all prior signed contracts or releases.

Owner's Signature: \_\_\_\_\_

Date: \_\_\_\_\_